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January 29, 2001

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**FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY**

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

Re: CC Docket No. 88-2 Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone Company fourth calendar quarter of 2000.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

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A B C D E

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2000
SPECIAL SERVICES
NON-AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	328	10.46	74	22.56
PBX	3705	199.72	272	7.34
CENTREX	11849	64.60	1403	11.84
WATS	1	2.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	1891	39.10	337	17.82
FOREIGN EXCHANGE	319	27.68	32	10.03
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	32	771.53	1	3.13
FEATURE GROUP D	1133	1,526.72	6	.53
DID (TRUNK)	794	138.74	70	8.82
DID (LINE)	122	74.03	9	7.38
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	217	8.88	25	11.52
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	107	5.78	24	22.43
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	1	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	295	10.43	30	10.17
VOICE SWITCHED LINE	275	15.41	23	8.36
VOICE SWITCHED TRUNK	55	7.55	1	1.82
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	40	3.80	10	25.00
BASIC DATA/VOICE	1139	34.86	134	11.76
PSNA-VOICE/DATA TIE TRUNK	152	15.44	17	11.18
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	786	7.09	5	.64
DATA EXTENSION-VOICE GRADE	36	3.67	7	19.44
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2000
SPECIAL SERVICES
NON-AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	2	1.00	0	.00
PROGRAM AUDIO 100-5000HZ	5	1.00	1	20.00
PROGRAM AUDIO 50 -8000HZ	29	2.03	7	24.14
PROGRAM AUDIO 50 -15000HZ	21	3.10	2	9.52
DEDICATED VIDEO				
TV CHANNEL 15KHZ	113	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	5	13.60	3	60.00
DIGITAL DATA 2.4KBS	181	9.06	32	17.68
DIGITAL DATA 4.8KBS	17	31.59	0	.00
DIGITAL DATA 9.6KBS	262	11.17	22	8.40
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	5092	5.20	309	6.07
DIGITAL DATA 64 CCC KBS	3856	8.61	191	4.95
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	23432	78.64	4443	18.96
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	1530	47.70	81	5.29
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
4TH QTR, 2000
SPECIAL SERVICES

PAGE 1 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	-----	-----	-----	-----
	TROUBLES	HOURS	TROUBLES	HOURS
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	8	9.63	4508	4.44
CENTREX	0	.00	8683	3.00
WATS	0	.00	16	7.45
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	50	11.85
FOREIGN EXCHANGE	29	6.09	567	6.96
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	4	2.42	1916	8.60
DID (LINE)	0	.00	313	9.06
PACKET SWITCHED SERVICES				
(X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	2	19.77
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	22	7.22
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	137	6.83
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	51	13.97
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	5	18.99
TELEGRAPH GRADE 150BPS	0	.00	7	10.68
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	411	7.97
VOICE SWITCHED LINE	9	11.88	244	8.47
VOICE SWITCHED TRUNK	0	.00	138	6.40
VOICE AND TONE	0	.00	1	1.77
DATA LOW SPEED	0	.00	478	4.79
BASIC DATA/VOICE	31	3.26	2936	4.88
PSNA-VOICE/DATA TIE TRUNK	0	.00	58	6.49
SSN ACCESS-VOICE/DATA	0	.00	3	6.91
SSN INTERMACHINE-VOICE/DATA	0	.00	27	17.41
DATA EXTENSION-VOICE GRADE	11	6.91	1137	4.39
PROTECTION RELAY-VOICE GRADE	0	.00	81	9.16
TELEPHOTO AND FACSIMILE	0	.00	2	13.99

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MAINTENANCE
4TH QTR, 2000
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	-----	-----	-----	-----
	TROUBLES	HOURS	TROUBLES	HOURS
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	10	14.60
PROGRAM AUDIO 100-5000HZ	0	.00	17	8.87
PROGRAM AUDIO 50 -8000HZ	0	.00	45	12.53
PROGRAM AUDIO 50 -15000HZ	0	.00	23	10.99
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	4	6.92
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	82	13.61
DIGITAL DATA 2.4KBS	0	.00	959	3.66
DIGITAL DATA 4.8KBS	0	.00	235	2.39
DIGITAL DATA 9.6KBS	0	.00	589	4.02
DIGITAL DATA 19.2KBS	0	.00	16	26.65
DIGITAL DATA 56KBS	0	.00	4557	3.29
DIGITAL DATA 64 CCC KBS	0	.00	452	3.16
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	1	.18	8926	2.64
3.152 MBS	0	.00	2039	3.01
6.312 MBS	0	.00	17	1.88
44.736 MBS	0	.00	545	2.58
GT 45 MBS	0	.00	6	2.37
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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SPECIAL SERVICES
AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	68	31.04	9	13.24
CENTREX	28	4.89	9	32.14
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	2603	41.10	285	10.95
FOREIGN EXCHANGE	81	63.09	10	12.35
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	24	.92	0	.00
DID (LINE)	0	.00	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	11	6.09	7	63.64
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	11	3.55	1	9.09
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	6	3.00	3	50.00
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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SPECIAL SERVICES
AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	0	.00	0	.00
DIGITAL DATA 4.8KBS	0	.00	0	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	0	.00
DIGITAL DATA 64 CCC KBS	29	15.55	7	24.14
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	235	15.66	48	20.43
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	247	14.36	18	7.29
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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